

Last Updated: October 2023

Special Springs North America ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website [www.specialspringsna.com] (the "Site").

By using the Site, you agree to the terms and conditions of this Privacy Policy. If you do not agree with the practices described in this policy, please do not use the Site.

1. Information We Collect

1.1 Personal Information

We may collect personally identifiable information, such as your name, email address, phone number, and job title when you voluntarily submit it through our contact forms or other interactions with the Site.

1.2 Non-Personal Information

We may automatically collect non-personal information about your visit, such as your IP address, browser type, operating system, and the pages you view. This information is aggregated to help us understand how visitors use the Site and to improve its usability.

2. How We Use Your Information

We use the information we collect for various purposes, including:

Providing, maintaining, and improving the Site.

Responding to your inquiries and communicating with you.

Sending you marketing communications if you have opted to receive them.

Complying with legal and regulatory requirements.

3. Cookies and Similar Technologies

We may use cookies and similar technologies to enhance your experience on the Site. Cookies are small files that a website or its service provider transfers to your computer's hard drive through your web browser. You have the option to disable cookies in your browser settings, but doing so may affect the functionality of the Site.

4. Third-Party Disclosure

We do not sell, trade, or otherwise transfer your personal information to outside parties without your consent, except as described in this Privacy Policy.

5. Security

We implement a variety of security measures to protect the confidentiality and integrity of your personal information. However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Third-Party Links

The Site may contain links to third-party websites. We have no control over the content or privacy practices of these sites and are not responsible for their practices.

7. Your Choices

You have the right to:

Review and correct your personal information.

Opt-out of receiving marketing communications.

Request the deletion of your personal information, subject to legal obligations.

8. Changes to this Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or for other operational, legal, or regulatory reasons. The most recent version will be posted on the Site with the effective date.

9. Contact Us

If you have any questions about this Privacy Policy or our practices, please contact us at info@specialspringsna.com.