

Last Updated: October 2023

Welcome to Special Springs North America! These Terms and Conditions ("Terms") govern your use of our products and services, including our website [www.specialspringsna.com](http://www.specialspringsna.com) (the "Site"). By using the Site, you agree to be bound by these Terms. Please read them carefully.

#### 1. Account Information

When using certain features of the Site, you may be required to provide personal information. You are responsible for maintaining the confidentiality of your account information, and you agree to accept responsibility for all activities that occur under your account.

#### 2. Product Orders and Payment

By placing an order through our Site, you agree to provide accurate and complete information. You are responsible for all charges incurred under your account. Payment for products is due at the time of order unless otherwise agreed upon.

#### 3. Shipping and Returns

Shipping and return policies are outlined on our Site. Please review these policies before placing an order. Special Springs North America reserves the right to refuse or cancel orders for any reason.

#### 4. Product Use and Safety

Our products are intended for specific applications as outlined in product documentation. It is your responsibility to ensure that products are used in accordance with their intended purpose and all safety guidelines.

#### 5. Intellectual Property

All content on the Site, including but not limited to text, graphics, logos, images, and software, is the property of Special Springs North America and is protected by intellectual property laws. Unauthorized use of our intellectual property is prohibited.

#### 6. Limitation of Liability

Special Springs North America shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in any way connected with the use of our products or services.

## 7. Governing Law

These Terms are governed by and construed in accordance with the laws of Michigan, United States of America without regard to its conflict of law principles.

## 8. Modifications to Terms

Special Springs North America reserves the right to modify these Terms at any time. Changes will be effective immediately upon posting on the Site. Your continued use of the Site after the posting of changes constitutes your acceptance of such changes.

## 9. Termination

Special Springs North America reserves the right to terminate or suspend your account and access to the Site at our discretion, without notice, for any reason.

## 10. Contact Us

If you have any questions or concerns about these Terms, please contact us at [info@specialspringsna.com](mailto:info@specialspringsna.com).